

Immanuel Internal and Community Resources

Location	Access	Type	Vendor Name	Phone number	Website	Address	Email	Instructions	Details
Lincoln	Immanuel Benefit FT/PT	Legal Mental Health	HealthJoy	1-888-731-3327	eap.healthjoy.com	N/A	support@mysupportportal.comresources	USE COMPANY CODE "immanuelcommunities"	A completely confidential counseling program that offers expert guidance to help address and resolve everyday issues. Access support whenever, wherever is most convenient for you. For you and immediate family members.
Des Moines Lincoln Omaha Metro Area	Immanuel Benefit FT	Financial resource	BrightDime	N/A	brightdime.com/enroll	N/A	contact@brightdime.com	Enroll using your 6-digit Immanuel employee ID number ie your Relias login with the leading zeros	Improve spending habits, set budgets, and tackle debt reduction through a budgeting tool and unlimited financial coaching.
Des Moines Lincoln Omaha Metro Area	Immanuel Benefit FT	Financial resource	Helping Hands Program	402-829-6947	https://immanuel.com/benefits-enrollment/helping-hands-program	N/A	MyHR@immanuel.com	Apply with the application on the website. If for bill assistance please attach documentation ie a bill and W-9 for bill you want assistance for.	The Helping Hands Program was established to provide assistance to employees during difficult times/situations. This can be in the form of PTO assistance or helping with a bill.
Des Moines Lincoln Omaha Metro Area	Immanuel Benefit FT/PT	Mental Health Other	Immanuel Pastoral Support	Varies by location	https://immanuel.com/who-we-are/spiritual-care	N/A	Varies by location	Check with manager/location if you are not aware of who your onsite pastor is.	Our pastors are the heart of our spiritual care team, bringing a wealth of experience and expertise to support our residents and employees.
Des Moines Lincoln Omaha Metro Area	Immanuel Benefit FT	Financial resource Food Pantry Legal Mental Health Other Rental Assistance Utility Assistance	2-1-1 United Way	2-1-1	https://www.211.org/	N/A	Varies by location	Call 2-1-1 and explain resources that you are looking for and the can direct to community resources.	
Omaha Metro Area	Community	Food Pantry	Society of St. Vincent de Paul – Food Pantry	402-341-1689	ssvpomaha.org/get-help.html	2101 Leavenworth Street, Omaha, NE 68102	info@ssvpomaha.org		Midtown / Downtown Omaha Food Pantry
Omaha Metro Area	Community	Food Pantry	Heart Ministry	402-451-2321	https://heartministrycenter.org/	2222 Binney St Suite 100, Omaha, NE 68110			
Omaha Metro Area	Community	Food Pantry	Food Bank for the Heartland	402-331-1213	foodbankheartland.org	10525 J Street, Omaha, NE 68127	info@foodbankheartland.org		Central Omaha
Omaha Metro Area	Community	Food Pantry	Catholic Charities – St. Juan Diego Community Center Pantry	402-235-4809	https://ccomaha.org/food-pantries/	5211 South 31st Street, Omaha, NE	N/A		South Omaha Food Pantry
Omaha Metro Area	Community	Food Pantry	NeighborGood Community Pantry	402-552-7061	neighborgoodpantry.org	1712 Charleston Drive, Papillion, NE,	melissa.nelson@neighborgoodpantry.org		Papillion Food and Diaper Pantry
Omaha Metro Area	Community	Food Pantry	Heartland Hope Mission	402-733-1904	heartlandhopemission.org/	2021 U St, Omaha, NE 68107	N/A		South Omaha Food Pantry
Omaha Metro Area	Community	Food Pantry	Care & Share House	712-323-4889	careandsharehouse.org/	1808 5th Ave, Council Bluffs, IA 51501	N/A		Council Bluffs Food Pantry
Omaha Metro Area	Community	Food Pantry	James Phillip Foster Hope Resource Center Inc.	N/A	https://www.jpfinc.org/	6124 N 99th Street Omaha, NE	info@jpfinc.org	See website or email about times	
Lincoln	Community	Food Pantry	Timberlake Outreach Center	402-422-1111	opendoormission.org/get-help/	2107 E Locust St, Omaha, NE 68110	N/A		Downtown/North Omaha
Lincoln	Community	Food Pantry	Food Bank of Lincoln Inc	402-466-8170	https://www.lincolinfoodbank.org/	1221 Kingbird Rd, Lincoln, NE 68521	N/A		Lincoln and Southeast NE Pantry
Lincoln	Community	Food Pantry	The Good Neighbor Community Center	402-477-4173	https://www.gncclincoln.org/	2617 Y St, Lincoln, NE 68503	info@gncclincoln.org		Central Lincoln Food Pantry
Lincoln	Community	Food Pantry	Center for People	402-476-4357	https://centerforpeople.org/	3901 N 27th St, Lincoln, NE 68521	info@centerforpeople.org		North Lincoln Pantry
Lincoln	Community	Food Pantry	The Salvation Army of Lincoln	402-474-6263	https://centralusa.salvationarmy.org/lincoln/	2625 Potter St, Lincoln, NE 68503	N/A		Lincoln Food Pantry
Des Moines	Community	Food Pantry	Food Bank of Iowa	515-564-0330	https://www.foodbankiowa.org/	2220 E 17th St, Des Moines, IA 50316		Use contact form on website	Des Moines Food Pantry
Des Moines	Community	Food Pantry	Des Moines Area Religious Council (DMARC)	515-277-6969	https://www.dmarcunited.org/	100 Army Post Rd, Des Moines, IA 50315		Use contact form on website	Des Moines - Oversees a network of neighborhood pantries across the metro (Southside, Northside, etc.).
Des Moines	Community	Food Pantry	Catholic Charities Of Des Moines - Food Pantry	515-262-7290	https://www.catholiccharitiesdm.org/our-services/food-pantry/	1815 Hubbell Ave, Des Moines, IA 50316	LVanDerMolen@catholiccharitiesdm.org		Des Moines Food Pantry
Des Moines	Community	Food Pantry	Polk County Northside Food Pantry –	515-286-2220	https://www.dmarcunited.org/food/pantry-locations/#northside	3010 6th Ave, Des Moines, IA 50313		Use contact form on website	Des Moines Food Pantry

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Des Moines	Community	Food Pantry	Polk County River Place Food Pantry	515-286-3695	https://www.polkcountyiowa.gov/community-family-youth-services/community-and-family/food-pantries/	2309 Euclid Ave, Des Moines, IA 50310	myndi.solinger@polkcountyiowa.gov		Des Moines - Downtown/near east Food Pantry
Omaha Metro Area	Community	Rental Assistance	Together	402-345-8047	togetheromaha.org/our-programs/horizons.html	812 South 24th Street, Omaha, NE, 68108	info@togetheromaha.org	You must first meet with a case manager for a brief screening to determine eligibility. Qualification for assistance is on a case by case basis. Factors may include individual or family income. In some cases, proof of income is required to qualify.	
Omaha Metro Area	Community	Rental Assistance	Heartland Family Services	402-934-8915	https://www.heartlandfamilysevice.org/services/heartland-housing-opportunities/	3300 N 60th Street Omaha, NE 68104	info@HeartlandFamilyService.org		
Lincoln	Community	Rental Assistance Utility Assistance	Family Service Lincoln	402-441-7949	https://family servicelincn.org/housing-and-support-services/	501 S 7th St, Lincoln, NE 68508	contact@family servicelincn.org		
Lincoln	Community	Rental Assistance Utility Assistance	St. Vincent de Paul	402-435-7968	https://www.lincolnsvdpccouncil.org/	N/A	N/A	Can direct to Lincoln Community Resources	
Des Moines	Community	Rental Assistance							
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Omaha Metro Area	Community	Utility Assistance	OPPD Assistance Program	1-877-536-4131	https://www.oppd.com/residential/billing-payment/assistance-programs/	N/A	N/A	Call and see website for various programs	
Omaha Metro Area	Community	Utility Assistance	MUD Assistance Program	402.595.1258	https://www.mudomaha.com/utility-assistance/	N/A	N/A	Call and see website for various programs	
Des Moines	Community	Utility Assistance	Des Moines Water Works	515-283-8700	https://www.dmw.com/customer_service/payment_assistance.php	N/A	N/A	Call and see website for various programs	
Des Moines	Community	Utility Assistance	MidAmerican Energy Assistance	515-281-3861	https://www.midamericanenergy.com/payment-assistance	N/A	N/A	Call and see website for various programs	
Lincoln	Community	Utility Assistance	Black Hills Utility Assistance	N/A	https://blackhillsenergy.com/payment-arrangements	N/A	N/A	Go through their webpage login and see if eligible	
Lincoln	Community	Utility Assistance	Lincoln Water System	402-441-753	https://www.lincoln.ne.gov/City/Departments/I_TU/Utilities/LWS/Customer-Service/Disconnection-Policy	N/A	N/A	Reach out for payment plan options. See website for additional details.	
Lincoln	Community	Utility Assistance	Lincoln Electric System	402-475-4211	https://www.les.com/payment-options/financial-assistance	N/A	N/A	You can also log into the LES online system to see if you are eligible for a payment arrangement in the Billing > Payment Extension and the Billing > Installment Plan sections.	
Lincoln Omaha Metro Area	Community	Legal	Legal Aid of Nebraska	402-348-1069	https://legalaiddofnebraska.org/	209 S. 19th Street, Suite 200, Omaha, NE 68102	info@legalaiddofnebraska.org	No walk-ins, please apply online or call to apply.	Legal Aid of Nebraska exists to promote justice, dignity, hope, and self-sufficiency through quality civil legal aid for those who have nowhere else to turn.
Omaha Metro Area	Community	Legal	Creighton University School of Law students (Milton R. Abrahams Legal Clinic)	402-280-3068	https://www.creighton.edu/law-law-clinics-academic-opportunities/clinics/abrahams-legal-clinic	2120 Cass St, Omaha, NE 68178	N/A	For eligibility of services call for intake screening.	Pro bono legal services related to civil matters for low-income residents of Douglas County, Nebraska. The clinic operates as a small law firm, which is staffed by School of Law students under the supervision of licensed attorneys.
Des Moines	Community	Legal	Iowa Legal Aid	Varies by location	https://iowalegalaid.org/	https://iowalegalaid.org/get-help/	515-243-2151	See link for locations and contact	Options for Council Bluff, Des Moines and other IA cities. To make hope, dignity, and justice available to low-income Iowans by providing free legal help, and empowering Iowans to advocate for their rights.