

IMMANUEL

COVID-19 OPERATIONAL AND SAFETY PRECAUTIONS FOR PARTICIPANTS AND VISITORS

Each center may have individual variations to the following phases based on state and/or local government requirements and guidance. For more information and/or clarification, please reach out to your executive director. Once an item is introduced in a phase, it will continue until it is safe to move to the phase.

The requirements for moving between phases include, but are not limited to:

- Adequate staffing levels and personal protective equipment
- Local hospital capacities to handle admissions
- Overall community and center Covid-19 positivity rates

Each center will continue to monitor the presence of COVID-19 in their centers and the community. Participants and staff will pre-screen for symptoms before entering the center or starting their shift. The center will continue to progress through phases, the center may roll back to phase one based on the community or center positivity rates.

PHASE ONE - Very High Risk

- Masks required for both staff and participants
- No scheduled center attendance
- Majority of services provided in participants' home
- Transportation only to medically necessary outside appointments determined by Interdisciplinary Team (IDT)
- Touchpoints via phone as much as possible to limit face to face exposure
- Strict infection prevention cleaning and protocol completed in center, buses and participants homes
- Screening of all staff and participants per CDC/CMS guidance

PHASE TWO - High Risk

- Limited center attendance based on ability to safely maintain social distancing
- Masks required for both staff and participants
- Touchpoints via phone as much as possible to limit face to face exposure
- Transporting only to medically necessary outside appointments determined by IDT
- Group activities designed to maintain social distancing and follow infection control practices, including Bible studies and worship services
- No more than three participants on a bus at a time or ability to maintain social distancing
- Cleaning of high touch surfaces in center
- No drink stations or shared condiments
- Limited participants in therapy gym at a time



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PHASE THREE - Moderate Risk

- Center attendance increasing based on room capacity while maintaining social distancing guidance
- Masks required for both staff and participants
- Non-medically necessary trips outside the center limited and will be determined by IDT
- Group activities designed to maintain social distancing and follow infection control practices, including Bible studies and worship services and no shared materials
- Hot noon meal with no more than two participants per table with tables six feet apart
- Cleaning of high touch surfaces in center frequently
- No drink stations or shared condiments
- Therapy gym attendance limited based on capacity while maintaining social distancing guidance

PHASE FOUR - Low Risk

- Limited center attendance increasing while continuing to base this on room capacity and social distancing
- Masks required for both staff and participants
- All outside medical appointments resume
- Group activities designed to maintain social distancing and follow infection control practices, including Bible studies and worship services and limited shared materials
- Transportation increasing to 50% capacity on buses
- Hot meals provided in the center with no more than four participants per table with tables six feet apart
- No drink stations or shared condiments

NORMAL OPERATIONS

- Pre-COVID-19 operations resume with COVID-19 identified best practices included

