

IMMANUEL

COVID-19 OPERATIONAL AND SAFETY PRECAUTIONS FOR RESIDENTS AND VISITORS

Each community may have individual variations to the following phases based on state and/or local government requirements and guidance. For more information and/or clarification, please reach out to your community ED.

Once an item is introduced in a phase, it will continue until modified in a future phase.

Movement between phases will be evaluated based on the following conditions:

- Sustained decrease in the region's positivity rate with target rate 10% or less
- No positive COVID cases in the community and/or contained positivity
- Vaccination participation of residents and staff in each community
- Hospital capacity able to handle surge

PHASE ONE - Very High Risk

- Universal masking
- No visitors (except for compassionate care situations)
- Essential external personal care providers only
- Apartment home dining/delivery instead of communal dining
- No group activities or outings
- Common areas unavailable for use
- 6 ft. social distancing required
- Salons and other amenities closed
- Stringent daily disinfecting of high-touch common areas
- Screenings per CDC/CMS guidance
- Staff monitor single entrance/exit at each community
- Limited personal deliveries to designated areas
- Essential external appointments/transportation only (i.e., physician visits)
- Virtual tours/activities/wellness/communications/physician visits provided
- Move-ins allowed with ED discretion
- Hand hygiene required
- (AL/MS) All residents screened daily
- Apartment home housekeeping services provided with ED discretion
- Strongly encouraged to be in apartment home most of time
- No communal Bible study or worship services
- No weekly grocery outings
- Wellness centers and activity rooms closed
- VNA community kiosks closed



IL=INDEPENDENT LIVING

AL=ASSISTED LIVING

MS=MEMORY SUPPORT

ED=EXECUTIVE DIRECTOR



Immanuel.com

PHASE TWO - High Risk

- Limited group activities and exercise classes
- Optional communal dining reopens with limitations and precautions
- Outdoor visits allowed
- Salons reopen with limitations and precautions
- Modified Bible study and worship services resume
- Essential medical transportation only

PHASE THREE - Moderate Risk

- Scheduled and coordinated indoor common space or apartment home visits with screening (will follow CDC/CMS guidance)
- Dining and other amenities continue to ease limitations and precautions
- Entrance/exits reopened for use per ED discretion
- Resume routine appointments/transportation/outings
- Common areas available for use
- Tours resume with ED discretion
- Wellness centers continue to expand utilization and hours of operation

PHASE FOUR - Low Risk

- Pre-COVID normal operations with COVID identified best practices included



IL=INDEPENDENT LIVING

AL=ASSISTED LIVING

MS=MEMORY SUPPORT

ED=EXECUTIVE DIRECTOR



Immanuel.com