



Update—February 1, 2021

Our commitment to safety and wellbeing for residents, participants, employees and families holds strong as we approach a year since first learning of a global pandemic. Our team's commitment to our mission has been incredible. Through proactive infection control practices, personal safety precautions and incredible teamwork, we've largely been able to keep COVID-19 outside of our buildings and were able to begin a new year with a lot of hope.

- **VACCINATION CLINICS** – Immanuel was proud to be at the forefront of retirement community vaccination clinics, among the first in Nebraska and Iowa due in part to our great relationships in the health community and our partnership with Community Pharmacy, our designated vaccine distributor. Residents and employees throughout our care communities (including employees of Immanuel Pathways) have all completed their vaccination clinics as of February 2021. We are also thrilled to arrange vaccinations for residents living in non-care communities and Immanuel Pathways participants which will take place over the following months.
- **COMPASSION PAY** - Compassion pay (additional stipends for frontline workers) was continued for Immanuel employees who qualify throughout the months of November and December 2020.
- **REOPENING PHASES** – Our phased approach for reopening all Immanuel communities was revised in December based on new guidelines from the Department of Health and Human Services and the Centers for Disease Control. We are pleased that following vaccination clinics, many of our communities are beginning to prepare to reopen once closed onsite services.
- **TRAVEL RESTRICTIONS** – Immanuel updated and eased travel restrictions for employees in January 2021.
- **THANKFUL THURSDAYS** – This February, employees across our centers and communities will connect weekly for fun, food and celebration as we continue to lift up our healthcare heroes.
- **DIGITAL TOURS** – Retirement planning is never cancelled! We were pleased to launch new, state-of-the-art digital tours for our communities. Using matterport technology, users can virtually “walk” through community spaces with a simple click of a mouse. And our consultants are on-hand via Zoom for more personalized tours.
- **#IMMANUELSTRONG** – In a year unlike any other, the strength of our organization, employees and those we serve shone like never before. Despite an evolving world around us, we had a lot to celebrate, including our incredible healthcare heroes who worked on the frontlines and behind the scenes to ensure safety of all we serve.



**[CLICK HERE TO VIEW OUR FULL FISCAL YEAR 2020 ANNUAL REPORT](#)**

[https://immanuel.com/resources/e30d:qnv12e-1rn/files/76787011zcaed3bb9/\\_fn/FY20\\_0627\\_STRAT%28Annual%20Report%202019-20%29\\_IMM\\_LoRes%20%281%29.pdf](https://immanuel.com/resources/e30d:qnv12e-1rn/files/76787011zcaed3bb9/_fn/FY20_0627_STRAT%28Annual%20Report%202019-20%29_IMM_LoRes%20%281%29.pdf)

