



Immanuel Care Communities – Effective March 14, 2020, Until Further Notice

Immanuel's care communities, including Immanuel Fontanelle and The Lighthouse at Lakeside Village, have elevated to Immanuel's tier-three infectious disease control protocols and implemented the additional COVID-19 directives from CMS.

These measures include:

- **Restricting all visitors** to essential-only healthcare workers as defined by the [CDC's restriction list](#),
 - Requiring essential-only healthcare workers who do visit to complete the CDC's symptom screening posted at each care community entrance prior to entering,
 - Self-checking temperatures prior to entering,
 - Following enhanced visit guidelines, and
 - If symptoms are identified, following additional guidelines posted at entrances.
 - *Special exceptions may be made on a case by case basis in some instances of end-of-life care (please reach out directly via the contact below if you have questions).*
- **Cancelling all large group life-enrichment events and activities and suspending all communal dining** – we've arranged for residents to dine and interact with adequate social distancing of at least three feet to reduce potential droplet transmission from person to person as [defined by the CDC](#);
- **Continuing to adhere to strict infectious disease best practices and protocols with employees** including COVID-19 symptom training, additional CDC recommended infection prevention training, and limiting symptomatic employees from working until well.
- **In addition to the active temperature protocol in place, screening all employees at the start of their shift for fever and respiratory symptoms.** For specifics information on the temperature protocols in place see updates shared on March 14, 2020 for Immanuel Communities.

As Immanuel follows recommendations of social distancing and limiting gatherings for at-risk populations, we understand that communication between seniors, families and friends is paramount. We encourage all to continue to communicate with loved ones, family and friends via telephone, greeting cards and letters, video chat, email or social media.

Throughout this fluid situation we continue to work alongside local and state health care professionals, CMS, the Nebraska and Iowa state and area health departments and other governing bodies to review and make an abundance of proactive precautionary adjustments.

Thank you for your ongoing understanding as we continue to heighten precautionary measures and respond to changes from our governing bodies.

For additional information, please see the resources section below and visit [CDC's coronavirus disease information page](#).

Contact Directory

Immanuel Village - 402.415.2641
Immanuel Courtyard - 402.682.7173
Immanuel Fontanelle - 402.683.8929
Arboretum Village - 402.704.3626
Pacific Springs Village - 402.704.3543
Lakeside Village - 402.704.4871
Lakeside Lofts - 402.317.5994



The Lighthouse - 402.769.3540
Trinity Village - 402.704.8169
Trinity Courtyard - 402.512.8681
The Landing at Williamsburg Village - 402.413.7714
Yankee Hill Village - 402.218.4688
Graceview Courtyard - 712.201.5339
The Shores at Pleasant Hill - 515.303.3565

Immanuel Pathways Omaha - 402.999.4889
Immanuel Pathways Central Iowa - 515.207.6251
Immanuel Pathways Southwest Iowa - 712.227.4441