



## Immanuel Pathways PACE – Effective March 19, 2020, Until Further Notice

The CDC and local and state authorities have recommended at-risk individuals remain at home to reduce the risk of being exposed. Following these guidelines, we have implemented limited operations at all Immanuel Pathways centers but will continue to provide essential at-home services.

### These protocols include:

- **Temporarily suspending all non-essential onsite services.** We will continue to bring participants to the center in specific, medically necessary circumstances.
- **Continuing to operate essential at-home services.** Pathways employees are proactively screened for respiratory symptoms and their temperatures checked before reporting for their shift or entering participant's homes
- **Active screening for respiratory symptoms of all participants; and**
- **Remaining in regular telephone contact with participants** to check in on their needs.

Our primary goals continue to be focused on our participants' safety and to limit exposure to COVID-19. We continue are actively encouraging all to practice at-home safety measures including frequent handwashing, social distancing and remaining at home as much as possible.

As Immanuel follows recommendations of social distancing and limiting gatherings for at-risk populations, we understand that communication between seniors, families and friends is paramount. We encourage all to continue to communicate with loved ones, family and friends via telephone, greeting cards and letters, video chat, email or social media.

Throughout this fluid situation we continue to work alongside local and state health care professionals, CMS, the Nebraska and Iowa state and area health departments and other governing bodies to review and make an abundance of proactive precautionary adjustments.

Thank you for your ongoing understanding as we continue to heighten precautionary measures and respond to changes from our governing bodies. For additional information, please the resources section below and visit [CDC's coronavirus disease information page](#).

### Contact Directory

Immanuel Village - 402.415.2641  
Immanuel Courtyard - 402.682.7173  
Immanuel Fontenelle - 402.683.8929  
Arboretum Village - 402.704.3626  
Pacific Springs Village - 402.704.3543  
Lakeside Village - 402.704.4871  
Lakeside Lofts - 402.317.5994  
The Lighthouse - 402.769.3540  
Trinity Village - 402.704.8169  
Trinity Courtyard - 402.512.8681  
The Landing at Williamsburg Village - 402.413.7714  
Yankee Hill Village - 402.218.4688  
Graceview Courtyard - 712.201.5339  
The Shores at Pleasant Hill - 515.303.3565



Immanuel Pathways Omaha - 402.999.4889  
Immanuel Pathways Central Iowa - 515.207.6251  
Immanuel Pathways Southwest Iowa - 712.227.4441