



IMMANUEL COMMUNITIES UPDATES, MARCH 11, 2020

The safety and well-being of Immanuel's living community residents, Immanuel Pathways PACE participants, employees and guests remain our highest priority.

Since the beginning of the Coronavirus (COVID-19) identification, we have been on high alert monitoring the global progression of this infectious disease.

Immanuel does not have any confirmed cases of COVID-19, however we have and will continue to proactively take an abundance of precautions.

Immanuel remains committed to a mission of serving seniors, each other and the community. Knowing that we serve a vulnerable population, we are on high-alert today as we are every day. With confirmed cases of COVID-19 in Nebraska and Iowa earlier in this month, Immanuel initiated our tier one infectious disease control protocols, adding in specific COVID-19 protocols and is now proactively initiating tier two. We continue to monitor this fluid situation under the guidance of our on-staff medical director and infectious disease specialist, emergency preparedness steering committee, local and state health department guidance, local and state association recommendations and best practices from the Centers for Disease Control (CDC).

Immanuel's current infectious disease control protocols and precautions at all Immanuel Communities include:

- **Limiting visitors to an as-needed basis throughout all our retirement communities and requiring those who do visit to complete the CDC's symptom screening prior to entering;**
- **Postponing large group events and activities in our communities; and**
- **Adhering to strict infectious disease best practices and protocols with employees including Coronavirus (COVID-19) symptom training; CDC recommended infection prevention training; and limiting symptomatic employees from working until well.**

For family members, friends and vendors seeking additional information regarding your loved one or a specific circumstance we invite you to reach out to the executive director at that retirement or care community:

- Immanuel Village - 402.415.2641
- Immanuel Courtyard - 402.682.7173
- Immanuel Fontenelle - 402.683.8929
- Arboretum Village - 402.704.3626
- Pacific Springs Village - 402.704.3543
- Lakeside Village - 402.704.4871
- Lakeside Lofts - 402.317.5994
- The Lighthouse - 402.769.3540
- Trinity Village - 402.704.8169
- Trinity Courtyard - 402.512.8681



- The Landing at Williamsburg Village - 402.413.7714
- Yankee Hill Village - 402.218.4688
- Graceview Courtyard - 712.201.5339
- The Shores at Pleasant Hill - 515.303.3565

We encourage everyone to visit the CDC's website for additional information on COVID-19 (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>) and follow its preventative actions (https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fabout%2Fprevention.html).

Immanuel understands that communication between those we serve, loved ones and friends is paramount. With the proactive safety and wellbeing of residents, participants and employees as our primary responsibility, Immanuel is currently encouraging connection with residents and participants in other ways such as the telephone, video chat, email or social media.

Throughout this fluid situation we are working alongside local and state health care professionals, the Nebraska and Iowa State and area health departments and other governing bodies to review and make an abundance of proactive precautionary adjustments.

As the events of COVID-19 change Immanuel invites you to continue to check this page for the latest updates and details.