



IMMANUEL COMMUNITIES UPDATES, MARCH 15, 2020

Immanuel does not have any identified cases of Coronavirus Disease 19 (COVID-19), however late Friday, March 13, the Centers for Medicare and Medicaid Services (CMS) directed all skilled nursing communities to elevate with additional precautions.

In response to the updated guidance from CMS, **effective March 14, 2020**, Immanuel's care communities, **including Immanuel Fontenelle and The Lighthouse at Lakeside Village**, have elevated to Immanuel's tier-three infectious disease control protocols and implemented additional COVID-19 directives from CMS:

The additional proactive measures at Immanuel Fontenelle and The Lighthouse include:

- **Restricting all visitors** to essential-only healthcare workers (as defined by the CDC's restriction list); <https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-risk-assessment-hcp.html>
 - Requiring essential-only healthcare workers who do visit to complete the Centers for Disease Control (CDC) symptom screening posted at each care community entrance prior to entering;
 - Self-checking temperatures prior to entering;
 - Following enhanced visit guidelines; and
 - If symptoms are identified, following additional guidelines posted at entrances.
 - *Note: Special exceptions may be made on a case by case basis in some instances of end-of-life care (please reach out to the executive directors directly via the contact details below if you have questions)*
- **Cancelling all large group life-enrichment events and activities and suspending all communal dining** – Immanuel's care communities have made arrangements for residents to dine and interact with adequate social distancing of at least three feet to reduce potential droplet transmission from person to person as [defined by the CDC](https://www.cdc.gov/infectioncontrol/guidelines/isolation/index.html); <https://www.cdc.gov/infectioncontrol/guidelines/isolation/index.html>
- Continuing to adhere to strict infectious disease best practices and protocols with employees including COVID-19 symptom training; additional CDC recommended infection prevention training; and limiting symptomatic employees from working until well.
- In addition to the active temperature protocol in place, screening all employees at the start of their shift for fever and respiratory symptoms.
 - For specific information on the temperature protocols in place, see updates shared on March 14, 2020.

At this time, the following tier-two infectious disease protocols continue to be in place at all Immanuel's Retirement Communities and Pathways PACE Centers serving Nebraska and Iowa:



- Limiting visitors throughout Immanuel's care communities, retirement communities and Pathways PACE centers to essential only and requiring those who do visit to complete the Centers for Disease Control (CDC) symptom screening posted at each entrance prior to entering;
- Postponing large group events and activities in our communities and centers;
- Adhering to strict infectious disease best practices and protocols with employees including COVID-19 symptom training; additional CDC recommended infection prevention training; and limiting symptomatic employees from working until well; and
- Requiring all employees and essential visitors to self-check their temperature prior to entering all our care communities, retirement communities and Pathways PACE centers.
 - Thermometers with instructions have been placed at each of Immanuel's community and center external entrances.
 - Anyone entering (including: employees, residents and participants upon re-entrance to the community or center, essential visitors, new residents moving in and new participants joining the Immanuel Pathways PACE program) with a temperature of 100.0 Fahrenheit or higher are asked to not enter; or if they are a current resident, will be asked to self-quarantine and notify the community executive director.
- All key fobs issued to vendors and non-essential visitors have been temporarily deactivated until further notice in an effort to help further encourage all use of designated doors.

For additional information about COVID-19, please visit CDC's coronavirus disease [information page](https://www.cdc.gov/coronavirus/2019-ncov/index.html).
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

For family members, friends and vendors seeking additional information regarding your loved one or a specific circumstance we invite you to reach out to the executive director at that retirement or care community:

- Immanuel Village - 402.415.2641
- Immanuel Courtyard - 402.682.7173
- Immanuel Fontenelle - 402.683.8929
- Arboretum Village - 402.704.3626
- Pacific Springs Village - 402.704.3543
- Lakeside Village - 402.704.4871
- Lakeside Lofts - 402.317.5994
- The Lighthouse - 402.769.3540
- Trinity Village - 402.704.8169
- Trinity Courtyard - 402.512.8681
- The Landing at Williamsburg Village - 402.413.7714
- Yankee Hill Village - 402.218.4688
- Graceview Courtyard - 712.201.5339
- The Shores at Pleasant Hill - 515.303.3565



We encourage everyone to visit the CDC's website for additional information on COVID-19 (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>) and follow its preventative actions (https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fabout%2Fprevention.html).

Immanuel understands that communication between those we serve, loved ones and friends is paramount. With the proactive safety and wellbeing of residents, participants and employees as our primary responsibility, Immanuel is currently encouraging connection with residents and participants in other ways such as the telephone, video chat, email or social media.

Throughout this fluid situation we are working alongside local and state health care professionals, the Nebraska and Iowa State and area health departments and other governing bodies to review and make an abundance of proactive precautionary adjustments.